

OCEAN RIDE



Terms and Conditions

PLEASE NOTE OUR POLICIES

- To cancel a class, you must click "unreserve" on the online reservation system **before 6 PM** the night before your scheduled class to avoid any penalties. A cancellation **after 6 PM** will be considered a "late cancel."
- For **no-shows**, a **\$10** fee will be charged to all riders who do not show up for their scheduled class. Class package holders will lose the class, in addition to the no-show fee.
- For **late cancels**, unlimited package holders will be charged an **\$8** late cancel fee. Class package holders will lose the class. Late cancels can be made up to **1 hour** before class, otherwise you will be considered a no-show.
- Ocean Ride **does not** accept class cancellations through emails, text messages, or via our social media pages. Please unreserve using our online reservation system or by calling the studio. **NOTE:** Phone calls to the studio to late cancel (after **6 PM**) will still result in one of the penalties listed above.
- If you book multiple classes or are on multiple **wait lists**, you are responsible to either attend all the classes you're added to, or cancel yourself out within the bounds of our cancellation policies listed above.
- It is your responsibility to **make sure you cancelled** the class of your choice or you will be charged. Always double check that the online system registered. If you have any difficulty, please call or e-mail the studio immediately so that you are not charged.
- The Ocean Ride staff will start to give away bikes to wait lists and walk-ins exactly **2 minutes** before the start of class! Please be on time or call the studio if you're going to be late!

**We appreciate your support and value your business.
We will continue to offer you the best indoor cycling in Long Beach!**

www.oceanridecycling.com



Ocean Ride Cycling Studio



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Ocean Ride Blog

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